



TO : Compensation Fund Chronic Medication Beneficiaries
: Treating Medical Practitioners – CF Beneficiaries

RE: COMMUNIQUE ON THE NEW SERVICE PROVIDER FOR CHRONIC MEDICATION

Dear Valuable Compensation Fund Chronic Medication Beneficiary

The Compensation Fund's contract with Pharmacy Direct has come to an end effective the 30th September 2019. Subsequently, the Fund has appointed a new Service Provider since the 1st October 2019 in the form of **Medipost Pharmacy** to continue with the dispensing and distribution of your medication.

Due to unforeseen delays during the transition period between the two contracts, the distribution of medication only commenced in the second week of October 2019, and efforts are currently underway to ensure all beneficiaries receive their medication on time. Medipost Pharmacy is currently contacting beneficiaries who are overdue for medication, and all beneficiaries will be contacted as their delivery times get closer.

For beneficiaries whose due dates have passed and no contact has been made yet, kindly contact **Medipost Pharmacy** at **0800 222 362 toll free** or ask your Doctor to urgently forward your prescription to compensation@medipost.co.za. Beneficiaries can also enquire at their nearest Labour Centre or contact the **Compensation Fund National Call Centre** at **0860 105 350** during office hours.

The Compensation Fund would like to apologise for the inconvenience caused during this transition period.

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Lucas Mosidi, Dr
Director: Medical Services
Compensation Fund

Date: 17/10/2019